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W.V. PUBLIC SERVICE
COMMISSION
STATE NEWS OFFICE

P.S.C. W. Va. No. 8
Canceling P.S.C. W. Va. No. 7

CITY OF FOLLANSBEE, a municipal utility

OF

Follansbee, West Virginia

RATES, RULES AND REGULATIONS FOR FURNISHING

WATER

at Archer Heights, Mahan Run Road adjacent to and including Highland Hills, and the area formerly known as Hooverson Heights Public Service District, Follansbee, Brooke County, West Virginia

Filed with **THE PUBLIC SERVICE COMMISSION**
of
WEST VIRGINIA

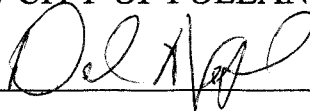
Issued February 8, 2018

Effective for services rendered on and after January 25,
2018, except as otherwise provided herein

Passed by City Council
on December 11, 2017.

Issued by **CITY OF FOLLANSBEE, a municipal utility**

By



Mayor

Title

RULES AND REGULATIONS

- I. Rules and Regulations for the Government of Water Utilities, adopted by the Public Service Commission of West Virginia, and now in effect, and all amendments thereto and modifications thereof hereafter made by said Commission.

SECTION 1, SCHEDULE OF RATES

APPLICABILITY

Applicable within the entire area served.

AVAILABILITY OF SERVICE

Available for general domestic, commercial and industrial water service.

(I) RATES

Each 1,000 gallons at \$6.84 per month.

(I) MINIMUM CHARGE

No bill will be rendered for less than \$6.84 per month, which is the equivalent of 1,000 gallons.

(I) MULTIPLE OCCUPANCY

In apartment buildings, or other multiple occupancy buildings, each family or business unit shall be required to pay not less than the minimum charge per unit. Hotels and motels shall pay according to actual usage. In trailer courts and/or trailer parks, each family or business unit shall be required to pay not less than the minimum charge per unit; provided, however, that when a master meter is used by the trailer court and/or trailer park, no bill shall be rendered for less than \$6.84 multiplied by the total number of units situated on the court and/or park site at the time the meter is read, or the actual usage, whichever is greater. Trailers, both mobile and immobile, located on sites other than a trailer park and/or trailer court, shall be billed in the same manner as any other family or business unit.

FLOW MEASUREMENT

The owner or occupant of each building or premises receiving water service from the City of Follansbee shall be required to install an approved measuring device and the quantity of water flow measured by said device shall determine the rate at which said building or premises is to be charged.

(I) Indicates increase

SECTION 1, SCHEDULE OF RATES, (Continued)

CONNECTION CHARGE

The connection charge for each new connection to the water system, and/or for every present subscriber requiring a reconnection of an existing water meter, shall be \$500.00

DELAYED PAYMENT PENALTY

The above tariff is net. On all accounts not paid in full within twenty (20) days of the date of bill, ten percent (10%) shall be added to the net amount shown. This delayed payment penalty is not interest and is only to be collected once for each bill where it is appropriate.

DISCONNECT FOR NON-PAYMENT

If any bill is not paid within sixty (60) days from the date of the bill, water service to the customer will be discontinued and will not be restored until all past due bills have been paid in full, together with all penalty charges, subject to applicable rules of the Public Service Commission of West Virginia.

RECONNECTION CHARGES

A reconnection charge of \$25.00 shall be charged to customers whose water service is discontinued for non-payment.

SECTION 2. SPECIAL PROVISIONS, (Continued)

BILLINGS: FREE SERVICE PROHIBITED

All bills for water service shall, insofar as possible, be based upon the water meter records of the City and shall be rendered monthly and shall be due when mailed to the last known address of the party owing such bill. All money as collected shall be deposited in the "Water Revenue Fund" created in and by the ordinance authorizing the issuance of the water revenue bonds. No free service of the municipal water system shall be allowed.

DEBT DUE CITY: PENALTIES FOR NONPAYMENT

Each water service charge or surcharge levied pursuant to this article shall be a debt due the City and shall be a lien upon the property and if the same is not paid within thirty (30) days after it shall be due and payable, it shall be deemed delinquent and may be recovered by civil action in the name of the City against the property owner and/or the user of such service. In the event of failure to pay the water service charges or surcharges after they become delinquent, the Water Board or its duly authorized representative shall be authorized to remove or close the water service connection, and/or to have the water service connection removed or closed, and shall have the right to enter upon the property for such purposes and to take such steps as may be necessary to accomplish such removal and/or closing.

The expense of such removal or closing, as well as the expense of restoring any such service, shall likewise be a debt due the City and a lien upon the property and may be recovered by civil action in the name of the City against the property owner and/or the user of the service, or such water service shall not again be turned on, nor the water connection restored, until all service charges, including the expense of removal, closing and restoration, shall have been paid. Change of ownership or occupancy of premises found delinquent shall not be cause for reducing or eliminating these penalties.

CUSTOMER REQUESTED METER TEST

Meter testing is available to all customers. If, upon request from a customer, the City performs a meter test and said test results in a finding that the meter is operating accurately, the customer shall be charged \$80.00. If the meter test reflects that the meter is inaccurate or faulty, no charge will be made to the customer.

CUSTOMER REQUESTED RECHECK OF METER READING

If a customer requests a recheck of a meter reading and it is determined that the initial meter reading is correct and substantiated by the recheck, the customer shall be charged \$10.00. However, if the recheck of the meter reading reflects that there was an erroneous initial reading, no charge will be made to the customer.

SECTION 2. SPECIAL PROVISIONS, (Continued)

RELOCATION OF WATER METERS

A service charge of \$300.00 shall be charged for any relocation of a customer's water meter from one location to another location inside the same building, or from an outside meter pit into the building being serviced.

RETURNED CHECK CHARGE

A service charge equal to the actual bank fee assessed against the City, or \$25.00, whichever is greater, shall be imposed upon any customer whose check for payment of charges is returned by the bank due to non-sufficient funds.

SECURITY DEPOSIT

Security deposits shall be required in accordance with West Virginia law and the rules and regulations of the West Virginia Public Service Commission.

AFTER HOURS SERVICE FEE

A service fee of \$25.00 shall be charged for each separate service call after regular working hours and on holidays.